Environmental Scrutiny Committee 8th December 2015

City Operations Q2 Performance

– SPHTT & Energy Aspects





Corporate Commitments



- Work with key partners to design and deliver a new transport interchange –
 including a new bus station- as part of a high quality gateway into the city by
 December 2017 (Green) The new Central Transport Interchange project is progressing
 on track. The Council has selected its preferred design by Foster & Partners. A public
 engagement exercise was undertaken in July. A report on progress has been presented to
 Cabinet in December
- Support Welsh Government and other key stakeholders in the formulation of proposals to develop the Cardiff City Region Metro. Develop a Cardiff City Transport Strategy benchmarked against European best practice by December 2015 (Green) -Consultants commissioned by partners, including CCC & RCT councils, to commence investigation of further feasibility of options for north west corridor
- Establish a new strategy for highways and transport asset maintenance & renewal by October 2015 (Amber) – Further reflection being given to ensure wider scope of Directorate is considered



Corporate Commitments (continued....)



- Develop a Cardiff Cycle Strategy benchmarked against European best practice by December 2016 (Amber) - The process has been reviewed to ensure that the strategy production ties in with work underway on statutory requirements of Active Travel Act regarding route auditing and mapping. It is anticipated that the strategy report will be considered by Cabinet in 2016 following public/stakeholder consultation
- Develop a new Master Plan and Action Plan for Cardiff Bay Area by December 2015
 (Green) Revised Masterplan received
- Adopt the Local Development Plan by October 2015 (Green) The Inspector organised two additional Hearing Sessions that took place on 28th & 29th September. The response from the Inspector is expected by the end of December 2015.
- Establish an Energy Prospectus by August 2015, recommending the investment vehicle and delivery opportunities to generate clean, locally generated energy for the City and potentially the region (Green) - The Final Prospectus was agreed by Cabinet in July 2015, recommendations for current projects and delivery mechanisms to be reviewed



Performance Indicators



National Strategic Indicators and Public Accountability Measures								
Performance Indicator	Result 14/15	Q1 Position	Q2 Position	Q3 Position	7	Target 15/16	Year End 15-16	R.A.G.
THS/007 - The percentage of adults aged 60+ who hold a concessionary bus pass	100%	93.7%	94.6%			94%		G
THS/012 - The percentage of principal (A) roads, non-principal (B) roads and non-principal (C) roads that are in overall poor condition	6.80%	Annual Result			Aggregated indicator 7%			
CAM/037 The percentage change in the average Display Energy Certificate (DEC) score within local authority public buildings over 1,000 square metres	New PI 2015- 16		Annual Re	esult		3%		



Performance Indicators (continued....)



Directorate Local Performance Indicators								
Performance Indicator	Result 14/15	Q1 Position	Q2 Position	Q3 Position	, ; 2	Target 15/16	Year End	R.A.G.
PLA/004 (a) - % of major planning applications determined during the year within 13 weeks	20%	11.8%	14.2%			25%		R
PLA/004 (c) - % of householder planning applications determined during the year within 8 weeks	71.1%	64.8%	68.3%			80%		R

A range of measures to improve performance are currently being developed to respond to a heavy and complex workload. Additionally, this work includes developing effective mitigating actions to address risks associated with the new Planning Fee Regulations which contain fee refund clauses if applications are determined beyond required timescales. Measures being worked up include the enhanced monitoring and management of live applications, improvements to the application process, maximising the role of pre-applications, improving ways of working within the service, continually exploring best practice, improving stakeholder communication and engagement, enhanced use of digital services/website, and developing greater intelligence on potential applications in the pipeline.



Finance & budgets



Position as at Q2:

Budget	Projected Outturn	Variance	Variance (%)
£52,500,000	£53,216,000	£666,000	1.26%

Target Savings 15/16	Projected Savings	Variance	Variance (%)	
£12,058,000	£10,395,000	£1,663,000	13.79%	



Sickness Absence & PP&DRS



Sickness Absence:

Action plans in key areas have been established to help reduce sickness further. This issue is being tackled in two ways; Through effective managing of the Attendance & Wellbeing Policy and working on the more fundamental cultural drivers that underpin high sickness absence levels in a few 'hot spot' areas. At Q2 the Directorate's projected position is 13.5 FTE days lost against target of 13

Personal Performance & Development Reviews (PP&DRs):

Finalisation of objectives compliance was at 94.5% against target of 95%, managers are working through the non-compliance gaps to identify reasoning, in the main this relates to long term staff absences



Challenges



Delivering a balanced budget in year/2016/17:

- 1.Establishing effective sickness absence policy monitoring and management across the Directorate with particular 'hotspot' areas where sickness is on or over 13 FTE days pa.
- 2.Staff / management engagement to develop a more motivated / engaged working environment.

Managing and reducing sickness absence/ changing working:

- 1.In-year: Currently a shortfall of £660K projected. Detailed work on reserves, all income areas, revenue streams taking place. We are confident a balanced position will be delivered.
- 2.2016/17: All saving areas identified. Further work taking place on income identified against ADM / In-house this will emerge following current work stream reporting. Higher risk areas being modelled to limit concerns. Detailed plans being put in place. Work on programme.

